Survey terminal Smilio A - Multiservices

Real-time monitoring of customer experience

Smilio A « Multiservices » is a system of 5 connected buttons that enable real-time interaction with your audiences. Associated with an explaining POS material, this survey terminal provides valuable insights into quality of your services or equipments.

It can also be used to obtain responses to any type of surveys, offering a choice of 4 possible answers.

According to your use cases, the touch of a button can signal a malfunction or alert a sub-contractor that a restocking is needed, as an example. In these cases, a SMS or email alert can be configured on each button (and sent to 5 different third parties if required).

Thanks to an integrated badging device, Smilio A is also able to time-and-date-stamp staff interventions.

Unique benefits combining simplicity and performance

Dual mode Sigfox / LoRaWAN wireless technology. No wifi, no 3/4G, no infrastructure work required before installation

"Proof of Presence" Technology: integrated magnetic sensor for staff time-stamping

Buttons without moving parts for record hygiene and durability

Up to 6 years battery life (not included - on quotation)

Inopportune voting filtration system

Remote configuration via Downlink

Indoor or outdoor installation (IP65). Resistant to temperatures from -25°C to +70°C

Example of customized keypad

- Communication: LoRaWAN / Sigfox networks (EU863-870 - US902-928 - AS923)
- Material: antistatic and anti-UV ABS polymer
- Box color: white
- Dimensions: 100 x 100 x 45 mm
- Weight: less than 200 g (without batteries)
- 3 LED lights for the confirmation of votes
- Battery type: 3,6 V AA Lithium Thionyle Chloride

Made in France and CE certified

Data access

 Through our API: your data ready to be integrated in your information system

 Integration and restitution of data directly in your systems and your business softwares

 Excel data export through our Smilio web interface

 Data visualization in standard dashboards through our Smilio web interface

 Data visualization in customized dashboards (Google Data Studio)

 SMS/Email alerting system

Create the Smilio that fits your needs!

- **Keypad customization to your image**: colours, logo, legends of buttons…

- **Special treatments** against bacteria, UV-light, scratches.

- **Wide range of displays:** floor, wall, counter (all types of fixation: double-sided adhesive, screws, anti-slip pads), poster holders, etc.